



Nomination Candidates

2024



Board of Directors

N O M I N E E S

Nomination Candidates

2024



Anna-Lisa

Arlen-Benjamin

Board of Directors

- **Profession/ Occupation:** Programme Manager, Environmental Management Authority (EMA)
- **Academic Qualifications:** BSc. Agriculture, MSc Marketing, Post Graduate Diploma in International Relations
- **Certifications:** Financial and Strategic Management, Leadership and Governance, Auditing, ISO Quality Management, OPR legislation, and FIU-AML/CFT
- **Years of Experience:** 30 +years
- **Credit Union Membership:** 34 Years
- **Other Credit Union /Co-operative experience:** Secretary, Assistant Secretary, Director, Nominations, Marketing and Public Education Committees

“Leave it better than I found it” are my watch words. An experienced management professional for over thirty (30) years, my skills were honed as a Sales Representative, Supervisor and General Manager. I am a natural connector, working with people has always been a catalyst driving my interactions instilled in my youth as a Girl Guide, serving as the President and Secretary at my parish Society of St Vincent de Paul, and at our beloved Tranquillity Credit Union. I am also a director on DADA an NGO that is advocating for public art in public spaces. Servant Leadership has driven my contributions at TCU, where I have been a member for 34 years, as a Director, Secretary, Assistant Secretary on the Board of Directors, in addition to membership on the Marketing, Nominations, the Public Education Committee where the ethos is “together we are better!”

I fully embrace the Credit Union Cooperative ethos that underpins future-proofing TCU for the next generation. I look forward to your support. “Let’s have a “Ubuntu” Life...I am because we are”.

Nomination Candidates

2024



Wendy

Hackett-Baird

Board of Directors

- **Profession/ Occupation:** Managing Director, Better Begins Here
- **Academic Qualifications:** Leadership, Financial and Project Management in hotel and fuel industries
- **Certifications:**
- **Years of Experience:** 10 years
- **Credit Union Membership:** 22 years
- **Other Credit Union /Co-operative experience:** n/a

Wendy Hackett-Baird brings a wealth of leadership experience and a deep commitment to community empowerment, making her an ideal candidate for the Board of Directors of Tranquillity Credit Union (TCU). With over 10 years of leadership in the hotel, marketing, and fuel industries, Wendy has honed her skills in financial management, strategic planning, and project management. She is the founder of “Better Begins Here,” an NGO that provides motivational speeches, personal development services, and career guidance for young people. Wendy’s leadership is characterized by a visionary approach, decisiveness, and an ability to inspire and rally teams toward achieving ambitious goals.

Wendy is particularly passionate about creating financial inclusion for differently abled individuals. Through her “Enable the Disabled” initiative, she has worked to empower these individuals with opportunities for employment and entrepreneurship. At TCU, Wendy would focus on developing tailored financial products and services that cater to both entrepreneurial and non-business-minded members of this community, ensuring that everyone has access to the tools and support they need for financial independence.

Her personal commitment to social work aligns with TCU’s mission of community development.

Nomination Candidates

2024



Joy

John-Benjamin

Board of Directors

- **Profession/ Occupation:** Accountant, Trinidad & Tobago National Petroleum Marketing Company Limited (NPMC)
- **Academic Qualifications:** Bachelor's Degree, Accounting, Certified Management Accountant (CMA),
- **Certifications:** FCCA, CIA (Certified Internal Auditor)
- **Years of Experience:** 33 years
- **Credit Union Membership:** 32 years
- **Other Credit Union /Co-operative experience:** Supervisory Committee, Vice President and Assistant Secretary to the Board of Directors, Chairman of the Education and Assets and Liabilities Committee

Joy John-Benjamin is a Certified Chartered Accountant with over thirty-three (33) years of experience, primarily in the oil and gas sector. Throughout her career, Ms. John-Benjamin has held several senior positions, including General Manager Finance, ICT & Supply Chain, Coordinator of Internal Audit, Treasury and Management Accounting Manager, and Accounting Services Manager at Trinidad & Tobago National Petroleum Marketing Company Limited (NPMC). Her extensive expertise includes leading the effective delivery of financial and operational management, implementing financial information systems, budgeting, financial reporting, developing financial policies and procedures, internal control, risk assessment, and auditing.

For the past nine (9) years, Ms. John-Benjamin has served as a Board member of the Tranquillity Credit Union, holding positions such as Vice President, Chairman of the Education Committee, Chairman of the Assets and Liability Committee, and Assistant Secretary. She has also been a member of the Supervisory Committee. Ms. John-Benjamin is a Fellow of the Chartered Association of Certified Accountants (FCCA), a Certified Management Accountant (CPA-CMA), a Certified Internal Auditor (CIA), and holds a Bachelor of Science degree in Accounting from the University of the West Indies.

Nomination Candidates

2024

Board of Directors



Nadia

Sudan

- **Profession/ Occupation:** Deputy Manager – Operations, Agricultural Development Bank (ADB)
- **Academic Qualifications:** BSc. Agribusiness Management, MSc. Agricultural Economics, Diploma Project Management
- **Certifications:** Event Management, Credit Management, AML/CFT, Industrial Relations and Conflict Management and Customer Service Standard Certification
- **Years of Experience:** 16 years
- **Credit Union Membership:** 8 years
- **Other Credit Union /Co-operative experience:** Director, New Ventures Technical Committee Member

Nadia Sudan has been a member of Tranquillity Credit Union since 2015. Mrs. Sudan has 16 years' experience in the financial sector and currently holds the position of Deputy Manager – Operations at the Agricultural Development Bank of Trinidad and Tobago. She has also been a Director of the Board of Tranquillity Credit Union since 2021. Mrs. Sudan holds a BSc. Agribusiness Management, MSc. Agricultural Economics, Diploma Project Management and a professional Certificate in Event Management. Mrs. Sudan engages in continuous learning workshops in Credit Management, AML/CFT, Industrial Relations and Conflict Management and Customer Service Standard Certification and Understanding Financial Statements.

Nomination Candidates

2024

Board of Directors



Richard

Trim

- **Profession/ Occupation:** Cstore Administrator Trinidad & Tobago National Petroleum Marketing Company Limited (NPMC)
- **Academic Qualifications:** Associate's Degree, Information Systems Development, Degree in Business Management
- **Certifications:** Certified Caribbean Development Educator
- **Years of Experience:** 20 years
- **Credit Union Membership:** 19 years
- **Other Credit Union /Co-operative experience:** Member and Chairman of Supervisory, Education committees, Director, of the Board of Directors, Member of Waiver Committee, the New Ventures committee

Currently employed with the Trinidad and Tobago National Petroleum Marketing Company Limited for close to two decades, I hold the senior staff position of Cstore Administrator. I have acted in supervisory posts as well as management. My cooperative spirit was initially stoked during my employment at NP Employees Consumer Cooperative Society Limited. Here, I came to understand the cooperative movement and its meaningfulness to real people and how it added value to their lives by improving their buying power. While there, I became a member of TCU. I was young and needed a solid base to construct my TCU. It became a financial foundation to develop myself and the growing needs of my family; a decision that I have never regretted. Now all members of my family have since become members of TCU.

Nomination Candidates

2024

Board of Directors



Jagdesh Sunil

Ramdass

- **Profession/ Occupation:** Manager, NATPET Investments Company Limited (a subsidiary company of Trinidad & Tobago National Petroleum Marketing Company Limited)
- **Academic Qualifications:** BSc. Mechanical Engineering (Hons.), MSc. Engineering Management
- **Certifications:** LP Gas Qualifier I from Ocala, Florida, ISO 9001: 2015 Auditor/ Lead Auditor Training, IOSH UK Certified Course "Managing Safely", Root Cause Analysis
- **Years of Experience:** 14 years
- **Credit Union Membership:** 14 years
- **Other Credit Union /Co-operative experience:** n/a

Stemming from a humble family in Charlieville, Chaguanas, I have participated in/ accomplished several industry certifications. I also possess a strong passion for sports (Captain of the NP Cricket Team for the past ten years), football, tennis, all fours and most importantly, helping others.

I currently serve in the position of Manager, NATPET Investments Company Limited (a subsidiary company of Trinidad & Tobago National Petroleum Marketing Company Limited), I also had the opportunity to act in several other key positions including. LPG Compliance Supervisor, Lubricant Sales Representative, Area Manager (Ag.) etc.)



Credit Committee

N O M I N E E S

Nomination Candidates

2024

Credit Committee



Megan Chelsea

Ramoutar

- **Profession/ Occupation:** Data Analyst at Export-Import Bank of Trinidad and Tobago Limited Academic
- **Qualifications:** Degree Accounting and Finance (Hons)
- **Certifications:**
- **Years of Experience:**
- **Credit Union Membership:** 12 years
- **Other Credit Union /Co-operative experience:** n/a

Hi everyone, my name is Megan Ramoutar, and I have been a member of Tranquillity Credit Union since the age of twelve years old. Tranquillity has faithfully served me for the last 12 years, and I feel enthused to repay the organisation through my service. As a recent graduate of the University of the West Indies, I hold an honorary degree in Accounting and Finance which allows me to bring a fresh perspective to the credit committee that is grounded in academic knowledge and bolstered by my practical experience in the financial sector.

I am currently employed as a Data Analyst at Export-Import Bank of Trinidad and Tobago Limited. Previous to this position, I was an intern at RBC Royal Bank Trinidad and Tobago Limited. To date, these roles have afforded me valuable experience in financial analysis, risk management and client services thereby enabling me to contribute meaningfully to both corporate and individual financial success.

As a potential candidate for the credit committee, I am committed to applying my skills and knowledge to the betterment of our membership. Thus, I look forward to serving the members of Tranquillity Credit Union, and I feel enthusiastic about embracing the experience that would add to my growth as a professional and an individual.

Nomination Candidates

2024



Nadine

Whiskey-Ottley

Credit Committee

- **Profession/ Occupation:** Retiree- Trinidad and Tobago National Petroleum Marketing Company (NPMC)
- **Academic Qualifications:** Degree in Media and Communications
- **Certifications:** Level Two Early Childhood Education teacher, Event Planning, Spanish for Socializing and Survival at the Caribbean Institute of Languages
- **Years of Experience:** 38 years
- **Credit Union Membership:** 36 years
- **Other Credit Union /Co-operative experience:** Credit Committee Member

Nadine Whiskey-Ottley has been a member with Tranquillity Credit Union for approximately thirty-seven years. She is currently a retiree after some thirty-eight years working at Trinidad and Tobago National Petroleum.

Nadine has availed myself of several workshops over the years where she attained Certificates of Participation in Root Cause Analysis for Supervisors and Co-ordinator as well as Internal Quality Auditor Training, respectively in April 2012 and June 2012. As recent as 2023, she participated in the Loan Assessment workshop facilitated by the Co-operative Credit Union League of Trinidad and Tobago Limited.

Nadine also holds a Bachelor of Arts degree with Second Class Honours (1st Division) in Media and Communications which she pursued because on her passion for words and the power they hold in communicating effectively. The latter provided her with the skill of video editing - a special gift that she loves to date. Finally, the best gift of all is the gift of giving. She now has the privilege of teaching Grammar at her local Community Centre as well as serving at her local Parish within the hospitality ministry.

Nomination Candidates

2024

Credit Committee

- **Profession/ Occupation:** Budget Analyst (Ag), Trinidad and Tobago National Petroleum Marketing Company (NPMC)
- **Academic Qualifications:** MBA in Logistics and Supply Chain Management, Diploma in Industrial Relations
- **Certifications:**
- **Years of Experience:** 20 years
- **Credit Union Membership:** 4 years
- **Other Credit Union /Co-operative experience:** Executive Officer OWTU NPMC Branch, Secretary -Community Council

I am Crystal Boland, and I have been an employee of National Petroleum for the past 21 years. Currently I hold the position of Budget Analyst (Ag.) in the Management Accounting Department of the Finance Division. Academically, I possess an MBA in Logistics and Supply Chain and recently attained a Diploma in Industrial Relations. I am no stranger to service as I have been the Secretary of my Community Council over varying periods of time which amounts to almost eight years of dedicated community service. Since 2016, I would have embraced the challenge to serve as an Executive Officer on the OWTU NP Port of Spain Marketing Branch. Since then, I have held the position of Secretary/Treasurer and Vice President. It would now be an honour and a privilege to serve my colleagues as a member of the Credit Committee of the Tranquility Credit Union.



Crystal

Boland

Nomination Candidates

2024

Credit Committee

- **Profession/ Occupation:** Estate Police, National Petroleum Marketing Company
- **Academic Qualifications:** Pursuing Credit Union Management
- **Certifications:** Credit Management project management, anti-money laundering and counter-financing of terrorism
- **Years of Experience:** 16 years
- **Credit Union Membership:** 21 Years
- **Other Credit Union /Co-operative experience:** Member, Secretary and Chairman, Credit Committee

Royds A. H. Williams is a dedicated security professional at the Trinidad and Tobago National Petroleum Marketing Company. With a strong commitment to financial management, Royds has been a loyal member of the Tranquillity Credit Union for the past two decades. His extensive experience within the credit union is evident through his service on the Credit Committee, where he has served as a member, secretary and presently as chairman.

Royds has a passion for continuous learning and has pursued various training programs in credit management, project management, anti-money laundering and counter-financing of terrorism. His dedication to professional development is further demonstrated through his current pursuit in a program in credit union management.

Outside of his professional endeavors, Royds finds joy in sports, particularly football and cricket. He approaches life with a curious and open mindset, considering himself a perpetual student of life. Royds A. H. Williams is a multifaceted individual dedicated to his career, dedicated to financial management, and continuously seeks personal and professional growth.



Royds A. H.

Williams



Supervisory Committee

N O M I N E E S

Nomination Candidates

2024

Supervisory Committee

- **Profession/ Occupation:** Consultant
- **Academic Qualifications:** Degree Finance, MBA,
- **Certifications:** Human Resources, Health and Safety Certifications
- **Years of Experience:** 15 years
- **Credit Union Membership:** 15 years
- **Other Credit Union /Co-operative experience:** VP Policy, Heliconia Foundation, Former Member, Board of Directors

Eric Hopkins II is a man from a simple background who feels blessed by life's opportunities and is driven to give back. He has always been civically involved.

He left Trinidad at 18 to go to Princeton University and stayed abroad for the next 15 years only returning after completing his MBA in Shanghai, China. His undergraduate degree relates to optimizing systems as well as finance - two attributes that should be useful to the credit union. Eric has worked in non-profits (education consulting in Washington DC) as well as at the CARICOM Secretariat. He understands what it takes to manage organizations that have goals other than money. In every city he has lived), both locally and internationally, Eric has been involved in volunteering. He has found a way to attach himself to organizations that are contributing to the community he is in. He hopes to continue this with his work at Tranquillity Credit Union.

As a young member with experience in finance (banking/insurance) and experience with international best practices with respect to processes, should he be elected, Eric hopes to be of help to the organization in any way he can. Eric's past extra-curricular include: Former national U-19 rugby player, Scouts (primary and secondary school) and certified scuba diver, among other things.



Eric

Hopkins II

Nomination Candidates

2024

Supervisory Committee

- **Profession/ Occupation:** Internal Auditor-Risk and Compliance, Deloitte
- **Academic Qualifications:** ACCA
- **Certifications:**
- **Years of Experience:** 5 years
- **Credit Union Membership:** 4 years
- **Other Credit Union /Co-operative experience:** n/a

I am a committed and seasoned professional with over five years of membership at Tranquility Credit Union. Currently, I work at Deloitte as an Internal Auditor, where I oversee operations across various jurisdictions, including Trinidad, Cayman, Barbados, Bermuda, Bahamas, and the British Virgin Islands. I strongly believe my extensive experience in finance and compliance, along with my keen attention to detail, would make me an asset to the Supervisory Committee. I am dedicated to maintaining the highest standards of integrity and transparency, which I hope to use to significantly enhance the oversight and progression of the credit union's objectives. On a lighter note, I have a zest for adventure and love to immerse myself in new cultures through travel, always on the lookout for distinctive culinary experiences.



Alexandria

Shouldeen

Nomination Candidates

2024



Walter

Jules

Supervisory Committee

- **Profession/ Occupation:** Road Tank Wagon Driver, Trinidad & Tobago National Petroleum Marketing Company
- **Academic Qualifications:** Diploma in Industrial Relations
- **Certifications:** Human Resources ,Health and Safety Certifications
- **Years of Experience:** 15 years
- **Credit Union Membership:** 15 years
- **Other Credit Union /Co-operative experience:** Executive Officer OWTU, NPMC Branch

I, Walter Jules, have been a member of Tranquillity Credit Union for more than ten (10) years. I am employed with Trinidad and Tobago National Petroleum Marketing Company Limited since 2009 and I am an RTW Driver by profession. Additionally, I have acquired introductory certification in Human Resources and Health and Safety as well as a Diploma in Industrial Relations. Apart from this, I have been serving on the OWTU NP Port of Spain Marketing Branch in various capacities and have been holding the position of President for the past four (4) years. I take very seriously the role of representing my colleagues at all levels. I now look forward to being part of the Supervisory Committee and working together with the team to continue the growth and development at this esteemed organization.